

Waste **WORDS**[®]

The Quarterly Newsletter for Facilities using WasteWORKS Software

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SIGN UP FOR THE NEWSLETTER ON-LINE - Just visit www.wasteworks.com!

Latest WasteWORKS Versions:

WasteWORKS v. 7 (7.615)

WasteWORKS-SQL (1.374)

Visit our website for more details.

WasteWORKS Training

On-site and remote training and assistance are available from Carolina Software.

Our technicians can visit your site(s) and provide hands-on training for WasteWORKS and our other products. Each visit is customized to meet your needs and is a great way to help new employees get up to speed quickly, brush up on reporting and billing functions, or just to learn what's new with the latest version of WasteWORKS. An upgrade is included.

Remote training is also available. For customers who simply want a few hours of dedicated time or even a whole day, remote assistance is a great option! (requires high speed internet connection).

Please call 910-799-6767, ext. 2 for more information.



For those nostalgic WasteWORDS newsletter collectors out there who keep a tidy scrapbook of previous editions, you'll have to dig deep, but you will find a previous spotlight on the City of Dallas, Texas from back in 2001. As a long time WasteWORKS customer, who happens to be one of our largest clients and who also recently moved to WasteWORKS-SQL, we thought a new customer focus would be in order!

A Serious Operation

Dallas, the third largest city in Texas with a population of 1.3 million, is home to the 2nd largest landfill in the state and is one of the premiere solid waste operations in the country. From any high point at McCommas Bluff Landfill, you can see the impressive downtown Dallas skyline or on a cool crisp morning, you might see deer, wild pigs and all manner of Texas wildlife. McCommas Bluff Landfill, 2,000 acres located in the southeast corner of the city, accepts 1.4 million tons of trash per year. "Processing approximately 1,000 transactions per day requires a consistent and efficient software system like WasteWORKS", said Catherine Saucier, Technical Analyst with the City's Sanitation Services Department.

This Gas is Green

McCommas Bluff is home of several green initiatives. The natural gas collection facility, which is one of the largest in the country, collects over 10 million cubic feet of methane gas per day. The gas is then processed and cleaned for reuse in home heating and fueling natural gas vehicles. The collection facility is currently undergoing an expansion that will allow the processing of up to 15 million cubic feet per day. The landfill is also



Fast Facts: McCommas Bluff Landfill

2,025 acres

- 996 acres for waste disposal
- 1,029 acres for natural buffer, access roads, utilities

Landfill "life"

- Permitted in 1980 with an estimated 50 years
- Current projection: 47 years (to 2056)

Large Landfill

- 11th by national measure

Gas Production:

- 5 million cubic feet per day
- Capable of heating 30,000 Dallas homes

Average Annual Usage: Primarily, 1.8 M tons of solid waste. Also, daily soil cover, protective liners, berms and roadways, and final top cover.



The City of Dallas' McCommas Bluff Landfill is the largest landfill in Texas and among the largest in the country. Their landfill gas operation is also one of the largest in the country.

Continued next page.

WasteWORKS-SQL

WasteWORKS-SQL is available as a robust, off-the-shelf package for new customers and existing customers looking to expand on the proven capabilities of the industry's leading solid waste management software product.

WasteWORKS-SQL maintains the same flexible functionality

and simple usability of prior offerings, but provides users and management with expanded reporting capabilities, Windows level security and fast, efficient processing in a wide range of network environments. The new WasteWORKS-SQL combines all of the benefits of a SQL Server platform with an easy to

maintain, affordable, off-the-shelf solution for managing your facility.

Key Features:

- Combines the industry's leading off-the-shelf package for simple and efficient ticketing, billing and reporting with the power and security of MS SQL Server.
- Provides unlimited reporting

with WasteWORKS-SQL stock reports, Crystal Reports and MS Reporting Services. WasteWORKS stock reports run up to 20 times faster than with previous versions, even with large data sets and slower network connections.

- Real time calculation of customer balances and totals fields.

Dallas continued:

the first in Texas to utilize biotechnology. By adding liquids to the waste, decomposition is accelerated and additional gas is produced. Dallas is also spending quality time researching Resource Recovery operations. The plan is to build and manage a working facility in the next few years. Instead of landfilling the waste received at McCommas Bluff, it will be processed into reusable materials.

Time for an Upgrade

Dallas recently converted to WasteWORKS-SQL and has noticed several improvements in the processing of transactions. “One noticeable difference has been the improved processing times at the automated scales. McCommas Bluff customers are able to quickly process their transactions at the WasteWIZARD scale. Most are processed and on their way in under a minute”, according to Saucier. With the addition of two new automated scales scheduled to open in early 2012, customers visiting McCommas Bluff Landfill should be able to enter and exit faster than ever before—streamlining an already efficient operation. Saucier also notes, “the SQL application has also drastically improved the time it takes for billing and creating reports. The accounting staff has been very happy with the shorter processing time”. The city utilizes a range of reporting tools, including WasteWORKS stock reports and custom reports generated from Crystal Reports and MS Reporting Services.



A whopping 1.4 million tons of trash makes its way to the McCommas Bluff landfill each year.

The NEW WasteWIZARD



Vision camera is now a built in option for the WasteWIZARD enclosure!

Carolina Software introduces the latest in scale lane automation technology. The recently redesigned WasteWIZARD system now features an industrial, stainless steel enclosure, a professionally developed electrical and wiring system, and an integrated camera system for use with the WasteWORKS Vision System. The new WasteWIZARD system is the perfect automated addition for WasteWORKS sites, and a great upgrade for existing WasteWIZARD installations. Call today for information about adding the NEW WasteWIZARD to your site!



WasteWORKS Vision

*******Ordering Forms Online*******

Ordering WasteWORKS tickets, statements and invoices from Carolina Software is as easy as ever. Using the WasteWORKS on-line order form at www.wasteworks.com means that you will have instant access to the latest products and prices. Start ordering your forms on-line today! If you don't have internet access at your site, you can still fax in your order to 910-799-1177.

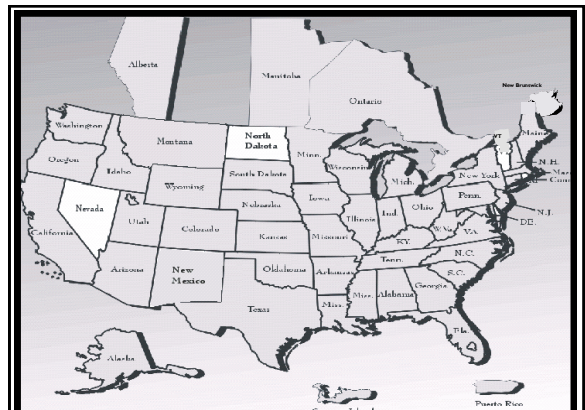
PowerPay Credit Card Processing

Carolina Software, in partnership with PowerPay, one of the most trusted payment processing providers in the US, has announced exclusive pricing for Carolina Software customers that can actually help **decrease** credit card processing fees. PowerPay's platform is now integrated with Carolina Software allowing credit transactions to flow immediately into your software eliminating the need to re-key sales at the end of the day.

The PowerPay payment processing solution provides you with:

- A simple, fast application process
- An all-in-one PC based payments solution that saves time and eliminates the need for an external, stand-alone point-of-sale terminal
- Full e-commerce support
- 24/7 technical support
- Advanced features such as recurring payment capability
- Easy access to transaction and batch history
- Superior value and competitive pricing – 9 out of 10 times PowerPay is able to match or better current processing rates

If you would like to learn more about integrating PowerPay's payment processing solutions with your business - and the exclusive pricing for Carolina Software customers – then contact PowerPay today at 877-775-6900 .



WasteWORKS States Update:

Since WasteWORKS was first introduced in 1987, the number of installed customers and geographic locations has increased dramatically. Locations in which facilities are using WasteWORKS include the areas shaded in gray.