

Waste **WORDS**®

The Quarterly Newsletter for Facilities using WasteWORKS Software



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Customer Spotlight:

Santa Fe, New Mexico's Caja del Rio Landfill



Did you know that New Mexico has one of the largest concentrations of young and exposed volcanoes in North America? Just spend a few minutes talking with Randall Kippenbrock, Executive Director for the Santa Fe Solid Waste Management Agency, about the volcanic byproduct and landfill building road block called basalt rock, and you'll get a first hand education about how geology and the fiery volcanic history of the Santa Fe region are obvious to those who call New Mexico home—and those who try to build landfills!

Santa Fe, in the heart of the Southwest and nestled in the bosom of the Santa Fe National Forest, is visually stunning with its Pueblo architecture and vast rolling hills. Its rich culture and historical significance continues to attract tourists and new residents eager to bask in the warm glow of adobe and capture a snapshot of its well preserved past. So concerned with preserving the regional architectural style and ambience that makes the place feel like

Santa Fe, past administrations passed laws requiring new and re-built structures to conform to the Pueblo style of architecture.

The first European settlers came to the area in 1607 and established their capital in the place that later became Santa Fe. Aside from a few changes of ownership—Spain, Mexico and eventually seized by the United States—this settlement and regional capital has persisted, making it the second oldest in the United States.



One of the few historic structures in Santa Fe that is actually of French design, the St. Francis Cathedral is still a stunning sight and probably the most photographed building in town.

On the Rocks:

Much of the beauty of the Santa Fe region is due in part to the young volcanoes that, though now inactive, produced a black, heavy, iron-rich rock called basalt. The rolling hills and wide

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Update:

Spotlight on Automation

Carolina Software, Inc., developer of the industry's leading solid waste management software, WasteWORKS, is now leading the way with the latest technology in scale lane automation! WasteWIZARD automation turns your scale lane into an express lane.



WasteWIZARD

Scale lane automation for facilities using the WasteWORKS software package.

Waste **WORKS**® *FOR CONTAINERS*

FROM THE LEADER IN SOLID WASTE MANAGEMENT SOFTWARE



WasteWORKS now offers a container rental module for roll-off management. Call 910-799-6767, ext. 2 for more information.

Gulf Coast Customers: In the Eye of the Storm

WasteWORKS customers across the Gulf region were affected by the wrath of Hurricane Katrina and Hurricane Rita. Customers like Tangipahoa Parish, the City of Baton Rouge and the Choctaw Landfill in Washington Parish, all weathered the brunt of the storm, but the River Birch Landfill was hit especially hard. With their offices in New Orleans destroyed, they managed to save their most critical WasteWORKS server data and were able to begin accepting waste at their landfill using generator power. An apartment in Lafayette, LA has been serving as a temporary office and the River Birch staff is making every effort to prepare themselves for the monumental amount of waste coming from New Orleans and the surrounding area. Our thoughts and prayers are with the residents of the Gulf Coast region who were affected by Hurricane Katrina and Hurricane Rita.



Santa Fe continued:

ranging plateaus of the region create a appealing landscape to the eye, but their rocky interiors are a constant challenge for those with something to bury. While the staff of the Caja del Rio Landfill search for someone who can extract and grind the rocky barrier below the ground, they

continue their landfill operations and make more lateral expansions than vertical ones—a real worry considering they have about 660 acres total to work with, and of that only 430 are permitted. And this is in a state with a size restriction of 500 permitted acres or less on a facility with a minimum 100 feet between the base layer and water. Not unlike other landfills

around the country, dust is just a part of the package, but with just over 12 inches



The Caja del Rio Landfill, named for the Caja del Rio Plateau, boxes in and contains the Rio Grande River. This area is a hot spot for outdoor activity, especially for those folks with off-road vehicles.

The WasteWORKS Difference:

The pressure to make the most efficient use of space possible means that data has to be accurate and easy to access. The addition of WasteWORKS has provided the landfill staff with a system that is “user-friendly, has high accountability, and strong reporting”, according to Kippenbrock.

Carolina Software welcomes the Caja del Rio Landfill to the WasteWORKS family!

Are you a WasteWORKS Power User? Are you interested in creating customized reports from your WasteWORKS data? For customers who want to add additional power to their WasteWORKS reporting tools, Crystal Reports is the perfect addition. Carolina Software technicians are available for on-site assistance with the installation of Crystal Reports. Call Carolina Software today for more information!

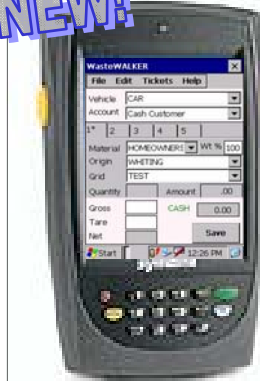
of rain annually, this is one landfill where the water trucks stay extra busy just about all the time!

WasteWALKER Version 2:

The power of WasteWORKS in the palm of your hand!

The new WasteWALKER Version 2 has been released and is now available for installation at your WasteWORKS facility. WasteWALKER now features a color screen, up to five line items per transaction, manual weight transactions, and an intuitive volume based entry format, which calculates cubic yards by simply entering the length, width and height of a container. It's the most powerful and flexible hand-held ticketing device in the industry, and it can be used for almost any situation requiring the power of WasteWORKS in a mobile package.

NEW!



WasteWALKER

Ordering Forms

Ordering WasteWORKS tickets, statements and invoices from Carolina Software is as easy as ever. Just fax in your completed order form and we'll take care of the rest. If you don't have an order form, just call Carolina Software or visit our website to order on-line! *****



www.wasteworks.com



Did You Know?

Here are the answers to some common WasteWORKS questions.

Can WasteWORKS help me manage my roll-off container business?

- Yes, Carolina Software has just released WasteWORKS for Containers. This new version of WasteWORKS will combine the time tested functionality of our DOS-based CBS package (Container Billing System) with the industry-leading WasteWORKS software for solid waste management. The combination will be one complete and easy to use package for managing your facility and your roll-off containers! If you would like more information about WasteWORKS for Containers, please call 910-799-6767, ext. 2.

When entering payments for invoice customers, is it possible to distribute a single payment across multiple invoices?

- Yes! The latest version of WasteWORKS now provides functionality to post payments across multiple invoices for an account. Please call our support department at 910-799-6767, ext. 1 for more information about new WasteWORKS versions and features.



WasteWORKS States Update:

Since WasteWORKS was first introduced in 1987, the number of installed customers and geographic locations has increased dramatically. Locations in which facilities are using WasteWORKS include the areas shaded in gray.