



Waste **WORDS**

The Quarterly Newsletter for Facilities using WasteWORKS Software



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West Yellowstone Compost Facility "Turning Trash into Treasure"



WasteWORKS Customer Spotlight

Yellowstone National Park is a place like no other. With its unspoiled landscape of mountains, evergreens, wildlife and of course Old Faithful, the park brings in thousands upon thousands each year. This influx of visitors during the tourist season means big money to the local economy of West Yellowstone. It also means tons of garbage will be generated by those who visit the park, and being a remote location makes the disposing of solid waste very costly and difficult. This is where the West Yellowstone

Compost Facility, a newcomer to the WasteWORKS family, comes into play.

The West Yellowstone Compost Facility lies 4 miles north from the town of West Yellowstone and is a part of the West Yellowstone-Hebgen Basin Solid Waste Transfer Station Facility. Since this facility borders the national park, it is not uncommon to see the same wildlife you would normally see inside of the park. Buffalo, elk, coyotes, and even grizzly bears can be seen going about their

Volume 12 - Issue 2

April 2005



The West Yellowstone Compost facility process a variety of materials that make there way to the 'cooking' tunnels, which ultimately becomes valuable compost.

normal routines just on the other side of the reinforced chain-link fence that surrounds the facility.

According to Kathy O' Hern, manager, the site has quite a unique story. Formerly the site was a landfill where, at night, bears would be allowed to scavenge through the garbage and feast on whatever they could find. The public was allowed to come out and watch the bears eat; however, it was not until about 30 years ago that this

practice was abandoned due to the adverse affects it was having on the local bear population. "The bears were used to having their food provided for them, causing them to disregard their normal hunting instincts," O' Hern said. So the landfill was capped, and the transfer station was born.

Having officially opened on July 1, 2003, the compost facility's main goal has been to reduce the amount of trash that it has to have hauled away to the Logan, Montana landfill, which is 120 miles away.

Through a complex network of separators and conveyors, the materials that can be composted are separated out and are then mixed with wood chips and manure, which are also brought in from Yellowstone National Park to complete the "recipe," as O' Hern calls it. Once the mix is right, it is sent to one of several

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Waste **WORKS** **FOR CONTAINERS**

FROM THE LEADER IN SOLID WASTE MANAGEMENT SOFTWARE



Easily manage work orders, service locations and routes.
Generate your rental charges and billing with ease.
Simple, easy to use interface.

WasteWORKS now offers a container rental module for roll-off management. Call 910-799-6767, ext. 2 for more information.

Ordering Forms

Ordering WasteWORKS tickets, statements and invoices from Carolina Software is as easy as ever. Just fax in your completed order form and we'll take care of the rest. If you don't have an order form, just call Carolina Software or visit our website to order on-line! *****



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W. Yellowstone

“tunnels” to be composted. The actual composting process begins here. Probes are placed into the compost to monitor the temperature, and air is circulated through the mix to aid in the composting process. After two weeks the mixture is removed from the composting tunnel and placed out into the “curing area,” where the compost can be watered, turned and screened

to remove any unwanted materials. When this thorough process has been completed,



Yes, there is a scale under all of that snow. It would be an understatement to call winter the 'slow' season at the West Yellowstone Compost facility.

the compost can be used by the National Park or sold as a soil amendment to the public. Being a newcomer to the WasteWORKS family, West Yellowstone is now able to manage their customer accounts and generate their monthly billing more efficiently.

With its vast reporting options, WasteWORKS has given the facility the ability to track the amount of material they receive from the National Park, as well as the amount of compost that leaves their facility.



Carolina Software now offers

Level 2 On-site Support!

In addition to the industry leading support WasteWORKS customers already receive, Carolina Software is taking customer service to a new level. Many WasteWORKS, WasteWIZARD and WasteWALKER users already include a yearly visit as a part of their successful operations. So, Carolina Software is now making this service available to all of our customers!

Benefits include:

- Training and more training! Employee turnover can leave you in a bind. Our on-site technicians can provide thorough training for those new employees and for the WasteWORKS veterans too!
- File Maintenance and data cleanup! We can provide assistance with data archiving and adjustments to file transfers!
- New site? No problem! Our yearly visit is the perfect time to move in to that new scale house!
- Upgrades! There's no need to worry about installing those upgrades. Our on-site staff will move you to the very latest version of all your Carolina Software programs!

Sign up for **Level 2** support today! Call 910-799-6767, extension 2.

Are you a WasteWORKS Power User? Are you interested in creating customized reports from your WasteWORKS data? For customers who want to add additional power to their WasteWORKS reporting tools, Crystal Reports is the perfect addition. Carolina Software technicians are available for on-site assistance with the installation of Crystal Reports. Call Carolina Software today for more information!

WasteWALKER Version 2:

The power of WasteWORKS in the palm of your hand!

The new WasteWALKER Version 2 has been released and is now available for installation at your WasteWORKS facility. WasteWALKER now features a color screen, up to five line items per transaction, manual weight transactions, and an intuitive volume based entry format, which calculates cubic yards by simply entering the length, width and height of a container. It's the most powerful and flexible hand-held ticketing device in the industry, and it can be used for almost any situation requiring the power of WasteWORKS in a mobile package.

NEW!



WasteWALKER



Did You Know?

Here are the answers to some common WasteWORKS questions.

Can WasteWORKS help me manage my roll-off container business?

- Yes, in the coming months Carolina Software will release WasteWORKS for Containers. This new version of WasteWORKS will combine the time tested functionality of our DOS-based CBS package (Container Billing System) with the industry-leading WasteWORKS software for solid waste management. The combination will be one complete and easy to use package for managing your facility and your roll-off containers! If you would like more information about WasteWORKS for Containers, please call 910-799-6767, ext. 2.

Our scalehouse is now on our network. Can we update our transfer?

- Yes! Carolina Software recommends that dial-up data transfers be replaced with network (batch) transfers whenever possible. If you have added network capabilities to your remote site and are interested in updating your data transfer, Carolina Software technicians can help you make the conversions.



WasteWORKS States Update:

Since WasteWORKS was first introduced in 1987, the number of installed customers and geographic locations has increased dramatically. Locations in which facilities are using WasteWORKS include the areas shaded in gray.