

Working Your waste Information



Naturally, one of the elements for a successful solid waste operation is getting the information from the transfer station or landfill to the operation's headquarters or finance office. This is where a complete solid-waste software package, such as WasteWORKS by Carolina Software, based in Wilmington, NC, proves its value. "During ticketing, weighmasters are guided through the process of capturing all the pertinent data for each transaction. This information is forwarded ASAP to the central office, where it becomes available for reporting and billing," says Jon Leeds, vice president. "Many facilities don't have connectivity to a central location, and in those cases we make sure the data moves automatically and consistently through whatever medium is available."

He notes that with comprehensive reporting and a built-in receivables package, users don't have to worry about interfacing to external systems. "Because our core package has a built-in receivables module, financial and administrative personnel use the same software package as the scale-house personnel. It all stays in-house, and this definitely makes for a more cohesive customer service operation.

And like the weighmasters, administrative users love the fact that the system is not only solid but also very easy to use. Typically, we can have a site installed and the people trained within 2–3 days."

Plus, a 24-hour-a-day customer support center ensures fast answers to any post-installation questions that arise.

"The installation of WasteWORKS and WasteWORKS for Containers at a private facility in

Utah has eliminated their time-consuming system of double entry for scale transactions and spreadsheet tracking and billing for rolloff containers. Like many customers who manage a waste facility and a rolloff business, this Utah customer desperately needed a single package that could handle everything.”

He reports the change has not only provided that customer with more efficient tools for managing existing landfill and roll-off businesses, but it has also created a solid foundation for future expansion.

Leeds also notes that while WasteWORKS is Carolina Software’s core package for ticketing, billing and reporting, there are other products in the family lineup.

These include WasteWIZARD, which can be used at unattended sites or for express-lane automation at manned sites. It utilizes input devices, such as a keypad, magnetic stripe card reader, or radio frequency tag interface.

The company’s WasteWALKER system is a battery-operated, Windows Mobile 5, handheld ticketing system for on-the-go transactions. It can be used for per-load transactions to help eliminate scale lines, but it can also handle weight and volume-based transactions at remote locations or sites that don’t have a traditional scale house.

Recent additions to this family of products include WasteWorks Vision. “It captures the image of the driver or vehicle, along with ticket information. This helps eliminate unauthorized loads at unattended sites and ends billing disputes,” Leeds explains. When you don’t have to deal with those problems, your staff has more time to focus on the other challenges that are part of solid waste collection.

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